

We respect your privacy.

It is 360 Medico Legal's policy to respect your privacy regarding any information we may collect from you or which you may provide to us, in the circumstances set out below.

Accordingly, we have developed this privacy policy for you to understand how we collect, use, communicate, disclose, safeguard and otherwise make use of your personally identifiable information ("Personal Data").

We will only collect and use your Personal Data where:

- we have lawful grounds to do so, including to comply with our legal obligations;
- we are performing the services you request from us; and
- we have legitimate interests in using your Personal Data and your interests and fundamental rights do not override those interests.

For the purposes of the General Data Protection Regulation, we, 360 Medico Legal, are the "data controller".

If you have any questions about this policy or about how we use your Personal Data, please contact us via the contact details which can be found on this Website.

This policy is effective as of September 2022.

We review our privacy practices on an ongoing basis, and as such we may change this privacy policy from time to time. Please check this page frequently to ensure you are familiar with its current content.

1. Personal Data we collect via our Website 360medlegal.com.au:

Personal Data that you provide to us:

We only collect Personal Data where you choose to interact with us by:

- registering on our Website;
- making an enquiry with us via our Website, telephone or email;
- scheduling an appointment at 360 Medico Legal.

When you send us a direct email to our nominated business email (hello@360medlegal.com.au) the Personal Data we may collect is:

- name;
- email address;
- phone number;
- address;
- any Personal Data which you provide to us in the email.

Data that we collect automatically:

We automatically collect certain information when you visit our Website – such as the type of browser and operating system you are using, and the domain name of your Internet service provider.

We do not link this information with any Personal Data.

We may also collect data automatically through our use of cookies on our Website.

2. Use of your Personal Data

We will only use your Personal Data when the law allows us to. Most commonly, we use your Personal Data to:

- manage your registration;
- manage your referrals;
- deliver communications that are relevant to and/or may be of interest to you;
- improve our services and Website through analysis of information.

3. Sharing of your Personal Data

We take your privacy seriously and will not share your Personal Data with others, except:

- as permitted by applicable law;
- as necessary with third parties who provide services or functions on our behalf and who require the information to provide those specific services to us.

Please note that we have appropriate data privacy safeguards in place with third parties with whom we share Personal Data as described above and who are providing services or functions on our behalf.

4. Keeping your Personal Data secure

We have implemented security policies and technical measures to safeguard the Personal Data we collect.

We maintain electronic and procedural safeguards that comply with applicable law, to safeguard Personal Data from accidental loss, destruction or damage and unauthorised access, use and disclosure.

5. Retention periods for use of your Personal Data

We will use and store your Personal Data only for as long as necessary, bearing in mind the uses of your Personal Data as described in this privacy policy and otherwise as communicated to you.

We review the Personal Data we hold at regular intervals and delete permanently any Personal Data which is no longer necessary.

6. Children

This Website is aimed at adults, and we do not knowingly collect any Personal Data relating to children aged under 15 years old. If you are under the age of 15, please do not provide us with any of your Personal Data, including your email address.

7. Access to and control over your Personal Data

You have legal rights under applicable law in relation to your Personal Data. You can ask the following questions, or take the following actions, at any time by contacting us via email:

- see what Personal Data we hold about you (if any), including why we are holding it and who it could be disclosed to;
- ask us to change/correct your Personal Data;
- ask us to delete your Personal Data;
- ask us to restrict the processing of your Personal Data;

- express any concerns you have about third parties' use of your Personal Data.

8. Change of purpose

We will only use your Personal Data for the purposes for which we collected it unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose.

If you wish to have an explanation as to how the processing for the new purpose is compatible with the original purpose, please contact us.

If we need to use your Personal Data for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.

9. Contact Us

Contact us via email for any Privacy Questions at hello@360medlegal.com.au.